

IN THE SPECIFICATION:

The specification as amended below with replacement paragraphs shows added text with underlining and deleted text with ~~strikethrough~~.

Please AMEND the BRIEF DESCRIPTION OF THE DRAWINGS section of the present application with the following paragraph:

Fig. 1 is a diagram illustrating a distributed control voice browsing model according to the prior art;

Fig. 2 is a diagram illustrating the interconnections of a distributed speech voice browsing system according to the prior art;

Fig. 3 is a diagram illustrating a voice browsing model according to the present invention;

Fig. 4 is a flow chart showing a process of an embodiment of the present invention;

Fig. 5 is a flow chart showing a process of an embodiment of the present invention;

Fig. 6 is a flow chart showing a process of an embodiment of the present invention.

Please AMEND the paragraph starting on page 6, line 26 in accordance with the following paragraph:

Fig. 4 is a flow chart showing a process according to the present invention. Referring to Fig. 3, in operation 102 a caller places a call to the communication carrier 4. At some point during the call, the caller requests access to an application which resides at a remote application server in operation 104. For example, as shown in Fig. 5, ~~during the~~ user wishes to make reservations to rent a car at ~~Hertz™~~ Hertz®. Thus, for example, the user utters the phrase "go to Hertz" to request a Hertz® service. Then, in operation 106 of Fig. 4, the communication carrier transmits an augmenting grammar set to the remote application server 14.

Please AMEND the paragraph starting on page 7, line 6 in accordance with the following paragraph:

If at any time the caller utters a word or phrase belonging to the augmenting grammar set, this utterance is recognized by the remote application server 14 as belonging to the augmenting grammar set (operation 112). For example, if the user utters the phrase "browser", the application server 14 recognizes this phrase as belonging to the augmenting grammar set

and notifies the communication carrier 4 that this phrase has been uttered in operation 112. In operation 114, this utterance is transmitted to the communication carrier 4 to be recognized by the speech recognizer 8 of the communication carrier 4. Thus, according to the above example, the phrase "browser" is transmitted to the communication carrier 4 and recognized therein. As also illustrated in Fig. 5, the phrase "browser" is recognized by the application server as belonging to the grammar set, and causes the communication carrier to be notified that the phrase "browser" belongs to the grammar set. The communication carrier 4 (shown in Fig. 3) recognizes this as a command which requires the communication carrier 4 to take back control of the call from the remote application server system. In other words, to again establish connection 18 as shown in Fig. 2.

Please AMEND the paragraph starting on page 7, line 28 in accordance with the following paragraph:

Specifically, one of a fixed, small set of actions can be associated with each grammar element. For example, this set may be {disconnect, hold/transfer, continue}. Further, as shown in Fig. 6, the portal provides the application server with a grammar set that the application server should recognize on the portal's behalf. The communication carrier 4 could then specify, for each grammar element, whether the application should disconnect (terminate the session with the caller), hold/transfer (suspend state and allow the browser to interact with the caller), or continue (ignore the grammar and continue interacting with the caller). As an example, communication carrier 4 might specify the following annotated grammar: (terminate {disconnect} | telago {hold}). This would instruct the application to disconnect the caller and return control to the communication carrier 4 if the caller said "terminate". If the user said "telago", the application would temporarily return control to the communication carrier 4 so the caller could interact with the communication carrier 4 for some period of time, and then resume interaction with the remote application server 14.